

## STARS N STRIPES SCOOTERS WARRANTY

Stars N Stripes Scooters warrants to the **original purchaser** of each new **Stars N Stripes Scooters four wheel luxury scooter**, when purchased directly from an authorized Stars N Stripes Scooters dealer, to be complete and free from defects in material or workmanship for the period indicated below. **WARRANTY DOES NOT COVER NORMAL WEAR AND TEAR, SHIPPING DAMAGE FROM DEALERS, MISUSE, NEGLIGENCE, ABUSE OR UNAUTHORIZED REPAIRS, ALTERATIONS, AND/OR MODIFICATIONS.**

### 5 YEAR LIMITED WARRANTY ON STRUCTURAL FRAME

Structural frame is warranted for a period of sixty (60) months from the date of original delivery by the Stars N Stripes Scooters authorized reseller to the original purchaser excluding Stars N Stripes Scooters' product line sold for commercial use. Stars N Stripes Scooters will repair or replace at our sole discretion to the original purchaser if the structural frame, including main frame, seat post, fork & tiller frame upon examination by an authorized Stars N Stripes Scooters' representative prove to be defective in material and/or workmanship within the warranty period.

### 3 YEAR LIMITED WARRANTY ON MOTOR, TRANSAXLE, AND BRAKE ASSEMBLY

Motor, transaxle, and brake assembly are warranted for a period of thirty-six (36) months from the date of original purchase by the original purchaser excluding purchase for commercial use. Stars N Stripes Scooters will repair or replace at our sole discretion to the original purchaser if the motor, transaxle, and brake assembly of the scooter upon examination by an authorized Stars N Stripes Scooters' representative prove to be defective in material and/or workmanship within the warranty period.

### 1 YEAR LIMITED WARRANTY ON HYDRAULIC TILLER ADJUSTER AND ELECTRICAL COMPONENTS

Hydraulic tiller adjuster and electrical components including electronic controllers, chargers, and harnesses are warranted for a period of twelve (12) months from the date of original delivery to the original purchaser excluding Stars N Stripes Scooters' product line purchased for commercial use. Stars N Stripes Scooters will repair or replace at our sole discretion to the original purchaser if the hydraulic tiller adjuster, and/or electronics of the scooter upon examination by an authorized Stars N Stripes Scooters' representative prove to be defective in material and/or workmanship within the warranty period.

### 1 YEAR LIMITED WARRANTY ON BATTERY/BATTERIES\*

Battery is warranted for a period of one (1) year from the date of original delivery to the original purchaser excluding Stars N Stripes Scooters' product line purchased for commercial use.

\*Battery/batteries tend to deteriorate in performance and reduce in range due to being left in a discharged state, left in cold conditions for extended periods or worn due to heavy use. Any issue caused by improper use and/or improper maintenance is not covered under the battery's warranty. Please refer to user manual for proper battery maintenance.

### WARRANTY EXCLUSIONS FOR STARS N STRIPES SCOOTERS FOUR WHEEL LUXURY SCOOTERS

- Upholstery, seating and armrest.
- Body panels, shroud, light covers and cowlings.
- Fuses, bulbs and the lighting system.
- Any damage resulting from unauthorized repair, alteration and/or modification.
- Any damage resulting from natural disaster and circumstances beyond the control of Stars N Stripes Scooters.
- Any damage resulting from abuse, misuse, accident or negligent operation, storage or maintenance.
- Any damage resulting from liquid or moisture corrosion to electronic devices.
- Consumable wear items such as tires, tubes, brake pads and motor brushes.
- Batteries that are improperly charged, stored or maintained according to the recommendations stated in associated user manual.
- STARS N STRIPES SCOOTERS' limited warranty does **NOT** cover or apply to any scooters sold by non-authorized resellers/dealers or retailers.

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- STARS N STRIPES SCOOTERS' limited warranty does **NOT** cover or apply to any replacement, maintenance or accessory parts not sold directly by Stars N Stripes Scooters to the authorized dealers and/or original purchaser.
- STARS N STRIPES SCOOTERS' limited warranty does **NOT** cover or apply to any scooters sold for commercial use.

The warranty's effective date is the date of sale from an authorized Stars N Stripes reseller to original purchaser on brand new units only. This warranty is extended to only the original purchaser excluding commercial purchaser using it for rental, purchased in the U.S.A. from Stars N Stripes Scooters authorized dealer/reseller. Upon purchase, the authorized retailer must register the original purchaser for warranty by using the Warranty Registration Form and send it along with the Pre-Delivery Inspection to Stars N Stripes Scooters within 15 calendar days of delivery to the original purchaser to activate the warranty of the scooter(s) sold. Any parts replaced under warranty will be covered for the remainder of the original warranty. For warranty service, contact an authorized Stars N Stripes Scooters' dealer/reseller throughout the country. For a list of authorized Stars N Stripes Scooters dealers, please check our website: [www.SNSscooters.com](http://www.SNSscooters.com) or call us at 1-800-767-9377.

### **SERVICE CHECKS AND WARRANTY SERVICE**

Warranty service must be performed by a Stars N Stripes Scooters authorized dealer. Do not return faulty parts to Stars N Stripes Scooters without prior written authorization. All transportation costs and shipping damages incurred while submitting parts for repair or replacement are the responsibility of the original purchaser. Please contact your authorized Stars N Stripes Scooters dealer for information on the cost associated with a service visit.

There is no other expressed warranty.

### **IMPLIED WARRANTIES**

**Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to one (1) year from the date of original delivery by an authorized Stars N Stripes Scooters' dealer and to the extent permitted by law. Any and all implied warranties are excluded.** This is exclusive remedy. Liabilities for consequential damages under any and all warranties are excluded.

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages. So, the above limitation or exclusion may not apply to you.

This warranty gives you specific rights, and you may also have other rights based on your residential location.

***NOTE: In order to activate the warranty of ANY Stars N Stripes Scooter product you/your dealer must wholly complete and return the Pre-Delivery Inspection Form and Warranty Registration Form (see attachments) within 15 calendar days of delivery of your product.***

***NOTE: Any and all warranties are nullified if the original scooter serial number tag has been removed or altered in anyway.***

***NOTE: This warranty is not transferable and only applies to the original purchaser listed on the Warranty Registration Form (excluding purchase for commercial use) through an authorized dealer.***

**If for any reason the original purchaser acquires a currently offered competitor warranty, exceeding the coverage cited in this document (same exclusions apply) that warranty will be honored by Stars N Stripes Scooters.**

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